

JAHEZ FOUNDATION

Jahez Foundation was established as the main pillar of Corporate Social Responsibility (CSR) within Jahez Group, aligned with its strategic goals in social entrepreneurship. The Foundation focuses on fostering a culture of innovation and supporting entrepreneurial initiatives that benefit the wider community. Guided by a vision to drive positive social impact, Jahez Foundation actively engages in supporting creative projects, providing business consulting and raising public awareness of the social enterprise sector to empower individuals and institutions alike.

2024 was a pivotal year for Jahez Foundation, with the establishment phase marking a significant milestone, as Jahez overcame major challenges to build a strong foundation for future impact. This year marked the beginning of impactful projects under the Foundation's umbrella, with these projects achieving considerable success and laying a solid groundwork for sustainable growth.

One key project was Jahez Foundation's support for the Jood AI Eskan Initiative. The collaboration enabled Jahez to facilitate rental payments for financially distressed families, support vulnerable households in securing stable housing, and enhancing the quality of life overall for these beneficiaries. This initiative reflects the Group's commitment to serving the community and promoting housing stability for those in need. Jahez Foundation also partnered with the Children with Disability Association, with several efforts to support its beneficiaries. Together with the association, it was able to provide rehabilitation therapy sessions, provide physical therapy to enhance their

quality of life and promote independence, and offer educational sessions to develop their learning and cognitive skills. Jahez customers' total contribution exceeded ½ 6 million, significantly supporting the beneficiaries in improving their quality of life.

Jahez Foundation also established multiple strategic partnerships with local and international organizations, providing further support and enhancing its outreach and impact. These collaborations are focused on expanding social entrepreneurship opportunities, providing resources and consulting to entrepreneurs and launching initiatives that inspire innovation within various sectors and contribute to the wider community. These partnerships aim to solidify the Jahez's role in fostering social responsibility across sectors. This year, the Foundation continued its partnership with Ehsan, with Jahez's customers having supported the organization with more than ± 11 million. This benefits the community across various sectors, including healthcare, mosques, endowments and provides meaningful support for those in need. Moreover, in collaboration with the Maknoon Association, the Foundation launched the Jahez Initiative for Quran Memorization, providing over 22,000 Quran learning sessions.

In recognition of its efforts, Jahez Foundation was honored with several accolades from distinguished institutions, recognizing its commitment to community service and social entrepreneurship. In 2024, Jahez received awards for its efforts with the Children with Disability Association as well as with Ehsan. These awards reflect the Foundation's dedication to achieving impactful and sustainable outcomes in alignment with the Company's strategic goals.

Looking ahead, Jahez Foundation aims to expand its initiatives and establish more specialized entities under its framework to strengthen its mission. In 2025, its goals include enhancing public awareness of the social enterprise sector, launching new training and development programs and continuing to support licensed non-profits through the "Jahez Ilkhair" initiative. Jahez Foundation will also support the growth of creative talent through targeted incubators and accelerators.

















CORPORATE SOCIAL RESPONSIBILITY (CSR)

As part of Jahez Group's commitment to social responsibility and in alignment with Vision 2030, which aims to promote sustainable development and support various segments of society, the Group implemented a series of exceptional initiatives in 2024. These initiatives reflect the Group's core values of leadership and giving. In addition, these initiatives cover a range of fields, including education, environment, health, entrepreneurship and better social solidarity.

Key CSR achievements in 2024:

Training

633

participants, raising awareness of water safety in the community.

"Jahez Ilkhair" received over

业80_{million}

in donations.

Preparing and equipping more than

60+

individuals with mild intellectual disabilities, enabling them to engage in sports.

Adding over

5,430 organic products to the app.



Jahez has implemented over

20 CSR programs

across the Kingdom of Saudi Arabia and the Kingdom of Bahrain.

Health

In line with the Group's CSR commitment to promote healthy food and enhance health awareness among Jahez customers, we have launched several programs aimed at increasing their awareness.

→ It's Organic initiative

In alignment with the Group's Vision 2030 commitment to promote a sustainable healthcare ecosystem, Jahez, in collaboration with the Ministry of Environment, Water and Agriculture, has launched an innovative "Organic" category on its app.

The initiative aims to promote the consumption of organic food while encouraging merchants, stores and producers who specialize in its cultivation. This effort enhances public health and raises awareness of the importance of organic products.

Over 5,430 organic products were added to the app, along with 45 branches offering these organic products.

→ Gluten-free initiative

To better meet customer needs and promote healthy dietary food choices, Jahez has introduced a special category for gluten-free products in the app.

This category offers easy access to a diverse range of products tailored for individuals following a qluten-free diet.

Partnership with the Saudi Cancer Society (Sadan)

This partnership highlights our commitment to social responsibility and our dedication to promoting health awareness within our community, improving the quality of life for all. By partnering with the Saudi Cancer Society (Sadan), we aim to raise awareness about cancer and stress the crucial importance of prevention and early detection.

















CORPORATE SOCIAL RESPONSIBILITY (CSR) continued

Youth empowerment

As a vital pillar for realizing Vision 2030 objectives, youth are at the center of our efforts. We have dedicated ourselves to training and empowering the nation's young men and women with essential skills through a variety of specialized programs designed to nurture entrepreneurs and foster their innovative projects across various fields.

→ Jahez Financing Portfolio

In collaboration with the Social Development Bank, Jahez Group has launched the "Jahez Financing Portfolio" initiative to support and encourage entrepreneurs in the logistics sector. This initiative aims to empower entrepreneurs to establish promising projects in logistics. It offers training and development programs led by specialized experts to enhance participating entrepreneurs' skills. The initiative seeks to improve the efficiency and quality of logistics, aligning with the Kingdom's Vision 2030 by reinforcing its position as a global logistics hub.

The Jahez Financing Portfolio initiative reaffirms Jahez's commitment to supporting entrepreneurs and advancing the logistics sector. These initiatives contribute to economic growth and seek to establish a comprehensive and efficient logistics ecosystem in the Kingdom.

Partnership with Nine-Tenths Program

Jahez has partnered with "Nine-Tenths Program," an initiative of the Ministry of Human Resources and Social Development. This partnership enables productive families to access clients and offer their products through the app. Over 550 Saudi young men and women have benefited from this partnership.

Partnership with the Social Development Bank (SDB) to support self-employment and productive families

Supporting and empowering productive families by providing Cloud kitchens, helping them offer and promote their products on the Jahez app.

→ Supporting productive families' projects in the Kingdom of Bahrain in partnership with the Ministry of Social Development

As part of Jahez's partnerships with various ministries in the Kingdom of Bahrain, the Ministry of Social Development has selected Jahez as a key partner to launch initiatives supporting productive families' projects. Furthermore, the Ministry of Information, in collaboration with Bahrain's official TV channel (Bahrain TV), has chosen Jahez to announce this significant launch in the Kingdom.

Participating in the World Children's Day in collaboration with Saut: The Voice of Down Syndrome Society

In celebration of World Children's Day, Jahez Group, in collaboration with Saut: The Voice of Down Syndrome Society, has launched a special celebratory initiative to bring joy and happiness to children, creating moments filled with delight and cheer.

→ Silver sponsorship of the Arab Consumer Protection Day Celebration and the First Arab Consumer Protection Forum in Jahez Bahrain

Jahez is a strategic partner of the Ministry of Industry and Commerce in all annual events and occasions. The Consumer Protection Forum clearly reflects Jahez's commitment to consumers in Bahrain and the Gulf region.

Jahez Digital Datathon

In collaboration with King Saud University, Jahez Digital has launched the first GenAl Datathon, enabling students to keep updated with the latest Al technologies in data analysis. With the participation of Management Information Systems Club and support from experts at Jahez, this initiative aims to enhance students' skills in exploring Al applications and their role on digital transformation.

Through the Jahez Digital Datathon, Jahez reaffirms its commitment to supporting young talent and fostering innovation in Al. This initiative aims to nurture generations skilled in using the latest technologies to support the digital economy, in line with the Vision 2030 objectives of building a digital society based on innovation and knowledge. #rise_to_the_challenge

Prince Sultan University - Jahez Digital

Jahez Digital participated in Prince Sultan University's Career Day to promote collaboration in professional development and training, ensuring students are well prepared and ready for the labor market. The initiative featured a lecture titled "Career Readiness", presented by Mohammed Albarrak, the CTO of Jahez Group. Additionally, free delivery subscriptions were offered to support and motivate students.

By participating in Prince Sultan University's Career Day, Jahez Digital reaffirms its commitment to supporting students and enhancing their professional skills, ensuring a smooth transition into the labor market. Jahez seeks to bridge the gap between education and employment by launching initiatives that promote innovation and develop skills and competencies. This aligns with Vision 2030 goals of nurturing an ambitious and qualified generation.

→ Nauatech Community (Jahez Digital)

Nauatech is a technology community founded in 2014 as a virtual platform on the Salik platform, designed to facilitate communication among experts and digital startup founders in Saudi Arabia. The community seeks to foster knowledge sharing among stakeholders in the digital sector, encouraging innovation and stimulating growth within the digital ecosystem. With the support of Jahez Digital, Nauatech is committed to enhancing the technological landscape and empowering digital communities to achieve their digital transformation goals.

With the support of Nauatech, Jahez Digital reaffirms its commitment to enhancing the technological ecosystem in the Kingdom and empowering digital communities, aiming to build an innovative and sustainable digital future.

Sponsoring Jahez Digital MontajatCon'24

Sponsoring MontajatCon′24 conference, which brought together a distinguished group of global digital product leaders and company founders, that aimed at:

- Enhancing local knowledge in digital product management.
- Creating a professional platform for exchanging expertise and enhancing communication among participants.
- Supporting the development of the digital products sector in the Kingdom of Saudi Arabia.

#Jahez_Innovating Hackathon

In collaboration with Sani, Jahez launched the #Jahez_ Innovating Hackathon initiative to bring together young talents in order to develop innovative solutions for the challenges faced by the restaurant and café sector. The hackathon features a training program, and competitions are aimed at:

- Enhancing entrepreneurial skills.
- Encouraging innovation and creativity.
- Developing leadership skills among young talents.

Through the #Jahez_Innovating Hackathon, Jahez reaffirms its commitment to fostering innovation and developing a national talent pool. This initiative provides platforms for young people to pursue their aspirations and create innovative solutions that enhance the restaurant and café sector. We aim to inspire the next generation of entrepreneurs to make their mark on the local economy.

Jahez collaboration with Benaa Association in the Eastern Province

In collaboration with Benaa Association in the Eastern Province, Jahez Group launched an initiative aimed at:

- Facilitating car ownership for orphans to enable them to work and actively participate in the labor market.
- Ensuring financial sustainability for orphans by providing them with the essential resources to improve their standard of living.
- Empowering orphans to achieve self-sufficiency and independence, ensuring them a dignified life and a stable future.

This Jahez-Benaa initiative aims to empower orphans by providing the necessary support to enhance their employment prospects and achieve self-sufficiency. This initiative reflects Jahez's commitment to improving the lives of orphans and empowering them to become active and influential members of society.

A partnership with the Bahrain Ministry of Youth Affairs to support the Youth City 2030 initiative

This partnership aims to support youth, in alignment with Jahez's vision for the future. Youth are the primary consumers of the app and represent an ideal group to target.



















CORPORATE SOCIAL RESPONSIBILITY (CSR) continued

Environment

#Jahez_planting with Netzero Environmental Services Co.

In collaboration with Netzero Environmental Services Co... Jahez Group launched the #Jahez_planting initiative aimed at increasing vegetation across the Kingdom and mitigating the impacts of climate change. This initiative provides users with a unique opportunity to plant a tree and name it after someone they cherish. These trees are planted in public spaces across various cities in the Kingdom. This enhances environmental awareness and encourages community engagement.

Target segment All segments of society

Social impact

Received

Planted

186 requests for tree planting



299 trees in various cities across KSA





Initiative mission

Through the "#Jahez_Planting" initiative, Jahez contributes to building a sustainable future while encouraging community engagement in environmental protection. This initiative demonstrates the Company's commitment to the nation and aligns with Vision 2030 by preserving natural resources and achieving environmental balance.

Jahez recycling initiative

The first of its kind in the Kingdom of Saudi Arabia, Jahez has launched this pioneering initiative aimed at disposing of plastic waste in innovative ways using Al-powered smart recycling machines. Participants are incentivized with rewards, including discounts of up to 10% on the Jahez app, promoting environmental awareness and encouraging sustainable behavior.

Target segment

Staff and students of Prince Sultan University

Social and environmental impact

Recycled

802 plastic bottles

56.14 gallons of water



Reduced

 $12\,kg$ of CO_2 emissions



Saved

Saved

46.31 kilowatts of energy



Sports

Saudi Arabia's Vision 2030 aims to achieve excellence by preparing and nurturing champions in various sports while continuing to host and organize major global sporting events. In line with our social responsibility, we have embraced this vision by supporting and contributing to 19 different sports.

→ Sponsoring Al Hilal Academy

By sponsoring Al Hilal Academy, we aim to support and empower individuals with intellectual and physical disabilities through entertainment programs including football, with the goal of:

- Enhancing their social integration and boosting their self-confidence.
- Identifying talented individuals with disabilities and supporting orphans to develop their athletic skills.

This initiative reflects our commitment to supporting individuals with special needs by providing opportunities for them to engage in sports and recreational activities that enhance their quality of life and promote active participation in society. It aims to foster an inclusive vision that emphasizes the importance of sports as a means of empowerment and social integration.

→ Sponsoring the Saudi Life Saving Federation

Objective

Equipping lifeguards with the skills and knowledge needed to take preventive measures and respond to water emergencies. The program was open to anyone interested in becoming a certified lifeguard to work either in the Kingdom or abroad. This initiative aims to reduce drowning incidents and injuries.







03 O4 Social and Environment Impact

CORPORATE SOCIAL RESPONSIBILITY (CSR) continued

Jahez Ilkhair

At "Jahez Ilkhair", our goal is to reach as many beneficiaries as possible by collaborating with government entities and non-profit organizations to share cases within the app.



440,000+

Social impact

Supported by

5,000+

customers through the app.



共1.5 million+

Social impact

Contributed to supporting 100 endowments.

Road Mosques Care Association (Masajidona)

共1.7 million+

Building a mosque through the collaboration of Jahez and the Road Mosques Care Association.

SHEFAA platform

Social impact

Dozens of medical cases have been successfully addressed and treated, including therapeutic sessions and surgeries across various medical specialties.

Charity Committee for Orphan Care (Ensan)

4900,000+

Aimed at enabling orphans to continue their education effectively by providing them with financial support.



National Donations platform (Donations)

49 million+

Social impact Supported by

customers through the app.

ALWEDAD Charity Association

Social impact

Providing

120 hours

of training and guidance.

Bunyan charity

460,000+

→ Charitable Foundation for Orphan Care (Ekhaa)

共4 million+

Social impact

Supported by

70,000+

customers through the app

Ehsan platform

±11 million+

Supported by 144,000+ donors from Jahez customers.

Jood Eskan platform

46 million+

Supported by 26,000+ donors from Jahez customers.

Erfan initiative

In collaboration with the Ministry of Human Resources and Social Development, Jahez launched this initiative to support the most vulnerable groups in society by depositing cash into their wallets.

→ Jahez Tent

In collaboration with the National Donations platform (Donations), Jahez Group launched the "Jahez Tent" during the holy month of Ramadan. The initiative aims to provide Iftar meals for the fasting people and to promote values of social solidarity and charity.

→ Trahum

In collaboration with the National Committee for the Care of Prisoners, the released individuals and their families (Trahum), several cases were added through the Jahez app to help alleviate distress for beneficiaries and promote the values of social solidarity.

→ Heart Disease Prevention Association (Nabadat)

The Association received over \$\pm 75,000\$ to help fund heart surgeries.

Speech and Language Disorders Association

The Association has been added to the Jahez app, successfully raising over # 25,000 to support its projects.











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CORPORATE SOCIAL RESPONSIBILITY (CSR) continued

Social solidarity

> Sponsoring The National Day Celebration for **Children with Disabilities**

Sponsoring the National Day Celebration aims to empower children with disabilities to actively participate in national festivities and enhance their sense of pride and belonging. Additionally, a "Jahez Customers" clinic was inaugurated within the Association to support and educate these children, thereby improving their quality of life.

This initiative aims to bring joy and happiness to children with disabilities and their families by creating an inclusive environment that celebrates their abilities and creativity. Inspired by the spirit of the nation, a variety of events were organized to enhance their social inclusion and deepen their sense of being an integral part of society.

Participation in World Alzheimer's Day in collaboration with the Saudi Alzheimer's Disease **Association**

To enhance health awareness and improve community understanding of diseases that affect quality of life, Jahez Group launched an awareness initiative in honor of World Alzheimer's Day. This initiative is aimed at:



Raising awareness about Alzheimer's disease and its impact on individuals and society.

Promoting public health by raising awareness among employees and the community.

This initiative reflects Jahez's commitment to raising health awareness and fostering community culture concerning issues that impact quality of life. Through these efforts, we aim to be an active partner in raising health awareness and improving individuals' lives.

Jahez Quran Memorization Initiative

In collaboration with the Charitable Society for the Memorization of Quran (Maknon), Jahez Group launched the "Jahez Quran Memorization Initiative", which aims at:

- Supporting and sponsoring Quran memorization programs.
- Creating an ideal educational environment for students who wish to memorize the Holy Quran.
- Promoting the importance of Quran memorization as a fundamental value in society.

The "Jahez Quran Memorization Initiative" reflects Jahez's commitment to its societal role by supporting initiatives that contribute to promoting religious values. The Company aims to help generations memorize the Holy Quran by providing the necessary support and creating educational opportunities that contribute to upholding the Quran's message and teachings.

Supporting traffic campaigns and promoting a culture of driving in the community in partnership with the Ministry of Interior and the General Directorate of Traffic in the Kingdom of Bahrain

The Ministry of Interior (Mol) and the General Directorate of Traffic are essential to the movement of delivery personnel in the Kingdom. The partnership with the Ministry is a source of pride and honor, as it ensures that delivery personnel (drivers) adhere to traffic laws. To strengthen this partnership, Jahez is committed to raising traffic awareness among citizens and residents, as well as encouraging and supporting the Mol initiatives.

Awards

→ ALWEDAD Charity Association

Jahez was honored for its active contribution in supporting the Association's orphan care programs, which enhanced the Association's role in serving the target groups.

Benaa Charity

Jahez was honored for its support and contribution to the "Jahez Taxi" initiative, which provided transportation for orphans and helped them achieve financial sustainability.

Children with Disability Association

Jahez, PIK and Blu were honored for sponsoring the National Day Celebration within the Association and for providing gifts to the children, bringing joy to their hearts.

Nutq

As part of the effective partnership between the Association and the Company, Jahez was honored for its support of the Association's projects aimed at improving the quality of life for children with speech disorders.

→ Ministry of Human Resources and Social Development

The Ministry of Human Resources honored Jahez for its outstanding role in social responsibility and its ongoing support for community initiatives that contribute to achieving sustainable development.

Jood Eskan platform

Jahez Group was honored for its active role in social responsibility and for its initiatives aimed at supporting needy families and providing housing opportunities.

→ Saudi Cancer Society (Sadan)

Jahez was recognized for its partnership and contributions to the Society's projects, which helped raise community awareness and support patients.

→ Saudi Alzheimer's Disease Association

Jahez was recognized for its partnership and role in raising awareness about Alzheimer's disease.

Charitable Foundation for Orphan Care (Ekhaa)

Jahez was recognized for its active role in supporting the Foundation's efforts to provide care for orphans.



Charitable Society for the Memorization of Ouran (Maknon)

Jahez was recognized for its partnership and contributions to the Society's projects.

The Ministry of Youth Affairs in the Kingdom of **Bahrain and Tamkeen**

Jahez Group was honored for its contributions which led to the success of the Youth City 2024-2030 project in the Kingdom of Bahrain.

→ The Ministry of Social Development in the Kingdom of Bahrain:

Jahez Group was honored for its contributions to support home-based businesses.

General Directorate of Traffic in the Kingdom of

Jahez Group was honored for its contributions in enhancing traffic awareness and culture in the Bahraini society.

Bahrain's Ministry of Industry and Commerce

Jahez Group was honored for its silver sponsorship of the Arab Consumer Protection Day Celebration and the First Arab Consumer Protection Forum.













SUSTAINABILITY

In 2024, Jahez deepened its commitment to sustainability by aligning with key SDGs and focusing on meaningful initiatives across governance, environment and social impact. This summary highlights Jahez's progress and its ongoing dedication to building a sustainable future:

Governance factor

Starting in 2023, Jahez made significant progress in enhancing its ESG governance infrastructure:

- Developed a high-level ESG roadmap for 2023-2026, focusing on embedding socially responsible and sustainable practices across the Group.
- Strengthened the governance structure to align with material ESG principles and policies.

2024 achievements

Building on this foundation, in 2024, Jahez took critical steps toward achieving a fully operational ESG governance framework by 2026:

- Governance mapping: Collaborated with the Governance, Risk, and Compliance (GRC) team to align ESG principles with the existing governance structure.
- Stakeholder workshops: Engaged internal stakeholders across subsidiaries to address gaps and ensure alignment with ESG objectives.
- Policy development: Created and initiated testing for new ESG-related policies to guide governance improvements.
- Double materiality and ESG risk assessment:
 Conducted a comprehensive double materiality assessment and identified ESG risks to integrate into the corporate strategy.

Future outlook

In 2025, Jahez plans to pilot its governance implementation initiatives, aiming to surpass its roadmap timeline. ESG risk assessment and integration will continue to evolve, based on insights from the double materiality analysis.

Environmental factor

Climate action

In 2023, Jahez developed a comprehensive greenhouse gas (GHG) emission reduction roadmap, emphasizing climate change mitigation as a key strategic priority.

2024 achievements

In 2024, Jahez reinforced its commitment to climate action through several key initiatives:

- Emissions reduction initiatives: Evaluated four potential emissions reduction initiatives across the Group, prioritizing them based on impact and feasibility.
- Climate policies and workshops: Conducted workshops to draft and align climate policies with Jahez's long-term strategy.
- Climate risk assessment: Assessed physical and transitional climate risks, incorporating findings into strategic planning.
- Expanded emissions reporting: Adjusted the emissions inventory baseline to include significant previously unreported activities, improving the accuracy of carbon footprint tracking.

Future outlook

In 2025, Jahez aims to conduct its first climate disclosure through the Climate Disclosure Project (CDP), implement its newly developed climate policies and track the effectiveness of emissions reduction initiatives.

Recycling and waste management

Since 2022, Jahez has pursued waste reduction through initiatives like a corporate recycling program and a tree-planting platform. In 2023, the Group installed a reverse vending machine (RVM) at its Riyadh headquarters, which collected over 2,000 plastic bottles by early 2024.

2024 achievements

- Expanded recycling efforts: Strengthened the recycling program at Riyadh headquarters, complemented by the "Jahez Planting" initiative to promote sustainability.
- Reverse vending machine success: Collected over 4,000 plastic bottles in 2024, continuing to raise awareness and encourage recycling through rewardbased incentives.

Future outlook

Jahez is committed to advancing its waste management policies and recycling initiatives, ensuring alignment with its broader ESG strategy.

Social factor

In 2024, Jahez continued to align its social initiatives with the Sustainable Development Goals (SDGs), focusing on five key areas:



Quality Education



Responsible Consumption and Production



Gender Equality



Climate Action



Sustainable Cities and Communities

This alignment ensures that Jahez's social efforts create meaningful and measurable impacts for communities and stakeholders, while contributing to global sustainability objectives.

Internal awareness and engagement

To foster a culture of sustainability within the organization, Jahez launched targeted internal awareness campaigns in 2024:

- Climate workshops: Employees across the Group participated in workshops aimed at raising awareness about sustainability concepts and Jahez's ESG efforts. These sessions emphasized the importance of collective contributions toward achieving the Company's roadmap goals.
- Educational materials: Weekly educational content covering various aspects of sustainability was introduced to ensure consistent learning and engagement across the organization.

By equipping employees with knowledge and fostering collaboration, Jahez aims to create an empowered internal community that supports and drives the Group's broader ESG commitments.

Jahez is proud of the progress made in 2024 and remains committed to creating a lasting positive impact.

